

BULLOCH TELEPHONE COOPERATIVE, INC.

601 NORTHSIDE DRIVE WEST / STATESBORO, GEORGIA 30458-5305

TELEPHONE: 912-764-7511 / FAX: 912-764-7944

June 15, 2012


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Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, D.C. 20554

Re.: CC Docket No. 10-90
Annual Certification Filing

Please find attached the certification for Bulloch County Rural Telephone Cooperative, Inc ("the company"), as required by Docket No. 10-90.

I am authorized to make this certification on behalf of the company named above. This certification is provided for all study areas under the common control of the company, and which are listed below.

Signed  Date 6/15/2012
Dennis D. Lewis
General Manager/COO

Company Name : Bulloch County Rural Telephone Cooperative, Inc.
State : Georgia
Study Area Number : 220348

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Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☒ My company was not required to collect this information in 2011.

☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☒ My company was not required to collect this information in 2011.

☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Bulloch County Rural Tel Coop, Inc	Georgia	220348

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date:

June 15, 2012

Dennis D Lewis

[Printed Name of Corporate Officer]

Gen Mgr/Chief Operating Officer

[Title of Corporate Officer]

Carrier's Name Bulloch County Rural Telephone Cooperative, Inc

Carrier's Address 601 Northside Dr W, Statesboro Ga 30458

Carrier's Telephone Number (912) 865-1100

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: January 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,680	39	2.32
Stilson (912-823)	1,254	33	2.63
Nevils (912-839)	1,396	17	1.22
Brooklet (912-842)	2,065	43	2.08
Anderson (912-852)	1,010	15	1.49
Portal (912-865)	1,555	41	2.64

8960

188

2.10

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: February 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,688	16	0.95
Stilson (912-823)	1,259	30	2.38
Nevils (912-839)	1,390	28	2.01
Brooklet (912-842)	2,077	29	1.40
Anderson (912-852)	1,026	16	1.56
Portal (912-865)	1,560	20	1.28

9000

139

1.54

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: March 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,681	38	2.26
Stilson (912-823)	1,250	40	3.20
Nevils (912-839)	1,386	32	2.31
Brooklet (912-842)	2,078	58	2.79
Anderson (912-852)	1,030	20	1.94
Portal (912-865)	1,554	50	3.22

8979

238

2.65

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: April 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,681	18	1.07
Stilson (912-823)	1,250	39	3.12
Nevils (912-839)	1,386	22	1.59
Brooklet (912-842)	2,078	45	2.17
Anderson (912-852)	1,030	13	1.26
Portal (912-865)	1,554	31	1.99

8979

168

1.87

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: May 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,664	34	2.04
Stilson (912-823)	1,238	19	1.53
Nevils (912-839)	1,377	23	1.67
Brooklet (912-842)	2,068	49	2.37
Anderson (912-852)	1,027	13	1.27
Portal (912-865)	1,527	32	2.10

8901

170

1.91

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: June 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,656	50	3.02
Stilson (912-823)	1,229	38	3.09
Nevils (912-839)	1,373	47	3.42
Brooklet (912-842)	2,073	72	3.47
Anderson (912-852)	1,008	43	4.27
Portal (912-865)	1,516	86	5.67

8855

336

3.79

Bulloch Telephone Cooperative

. PSC Trouble Report Analysis

For Month: July, 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,644	58	3.53
Stilson (912-823)	1,221	43	3.52
Nevils (912-839)	1,376	36	2.62
Brooklet (912-842)	2,064	72	3.49
Anderson (912-852)	993	31	3.12
Portal (912-865)	1,509	60	3.98

8807

300

3.41

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: August 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,645	57	3.47
Stilson (912-823)	1,224	56	4.58
Nevils (912-839)	1,381	47	3.40
Brooklet (912-842)	2,051	109	5.31
Anderson (912-852)	981	33	3.36
Portal (912-865)	1,498	68	4.54

8780

370

4.21

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: September, 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,637	54	3.30
Stilson (912-823)	1,216	45	3.70
Nevils (912-839)	1,398	33	2.36
Brooklet (912-842)	2,047	51	2.49
Anderson (912-852)	984	19	1.93
Portal (912-865)	1,496	40	2.67

8778

242

2.76

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: October, 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,631	21	1.29
Stilson (912-823)	1,219	20	1.64
Nevils (912-839)	1,393	24	1.72
Brooklet (912-842)	2,037	45	2.21
Anderson (912-852)	990	14	1.41
Portal (912-865)	1,496	25	1.67

8766

149

1.70

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: November, 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,689	33	1.95
Stilson (912-823)	1,251	32	2.56
Nevils (912-839)	1,412	31	2.20
Brooklet (912-842)	2,065	45	2.18
Anderson (912-852)	1,010	13	1.29
Portal (912-865)	1,564	25	1.60

8991

179

1.99

Bulloch Telephone Cooperative

PSC Trouble Report Analysis

For Month: December, 2011

Exchange	Access Lines	Trouble Reports	Trouble Index
Clito (912-587)	1,684	28	1.66
Stilson (912-823)	1,248	22	1.76
Nevils (912-839)	1,398	29	2.07
Brooklet (912-842)	2,054	41	2.00
Anderson (912-852)	1,010	14	1.39
Portal (912-865)	1,555	26	1.67

8949

160

1.79